Broad CareEvolve
Patient Registration and Results Retrieval Experience
1. A patient’s interaction with CareEvolve starts with an email prompting them to register for access.

Lab results available from your provider - Register now

CareEvolve@lknotification.com
to me ▼

Your recent laboratory results are available from your provider, please register now.

Registration Code: 66CAD2FB7A

Please use the code above and the following link to register:

https://testcrsp.careevolve.com/Patient/Profile/RegStart

If you have any questions regarding this email, please contact Customer Support.

https://testcrsp.careevolve.com/Patient/Home/Contact
2. Clicking on the link in the email brings them to their first CareEvolve page, where they are required to enter the email address they provided at check-in and the code from the email.
3. If successful, the patient is then asked to further verify their identity by confirming the following information. NOTE: Any inaccurate demographic data collected at check-in or provided via upload will prevent users from completing the registration process at this point. Please ensure that all data provided either manually or in upload files is as accurate as possible.
4. After confirming their identity, the patient is asked to set 2 security questions and answers as well as a password. Note the specific password requirements listed below.
5. Confirmation of registration

You are now registered!

In a few moments you will receive an email with a Confirmation Code and a link that will allow you to log in and view your results.
6. Upon successful registration, a second email is sent to the patient with a link to their result(s)

Lab results available from your provider - Confirm Registration

CareEvolve@lnotification.com

to me ➥

Congratulations on completing your initial registration.

Please continue with the following Confirmation Code to finish your registration:

Confirmation Code: 6F352562C2

Please use the code and the following link:

https://testcrsp.careevolve.com/Patient/Profile/RegAuth?Emai=onofrio%40broadinstitute.org

If you have any questions regarding this email, please contact Customer Support:

https://testcrsp.careevolve.com/Patient/Home/Contact
7. The link in the previous email brings the user to a new page in CareEvolve where they enter in the new code from the email and complete a simple reCAPTCHA (eg “click on all the pictures of traffic lights”).
8. If confirmation of registration is successful, users are prompted to login using previously set password and email specified at check-in.
9. Patients are presented with a results table with one row per order. Clicking on the row will display the specific test result for that order.

<table>
<thead>
<tr>
<th>Account:</th>
<th>Collected</th>
<th>Reported</th>
<th>Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>Results</td>
<td>06/09/2020</td>
<td>06/09/2020</td>
<td>Lennon, Niall</td>
</tr>
<tr>
<td>Profile</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Security</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
10. Results detail (what you see if you click into a row in the results table)

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
<th>Abnormal</th>
<th>Range</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>SARS-CoV2 Real-time Reverse Transcriptase (RT-PCR) Diagnostic Assay</td>
<td>Negative</td>
<td>A</td>
<td>Negative</td>
<td></td>
</tr>
</tbody>
</table>

Negative for detection of 2019 novel Coronavirus (2019-nCoV) by qRT-PCR.
Previously Completed at 2020-06-04 7:52:01:54.094

Methods and Limitations
This laboratory-developed test is a high-throughput version of the CDC 2019-nCoV Realtime RT-PCR test and has been validated in accordance with the guidance issued by the College of American Pathologists (Mar 19, 2020) and the FDA (Feb 28th, 2020). This test has not been FDA cleared or approved but has been authorized by FDA under an EUA for this laboratory. This test is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostic tests for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Act, 21 U.S.C. 360bbb-3(b)(1), unless the authorization is terminated or revoked sooner. This test has been authorized only for the detection of nucleic acid from SARS-CoV-2, not for any other viruses or pathogens. The test was validated for use with respiratory specimens obtained via
11. Patients are able to edit their profile information on the Profile tab. Clicking ‘submit’ saves any changes made.
12. The Security tab allows patients to update their passwords. This does require knowledge of the security question answers as well as the current password.
18. If users are unable to login, clicking the “Forgot Password” link on the login page displays the following support info and options for resetting their password.

Customer Support: 9-5 M-F
Email: crsp-careevolve@broadinstitute.org
Phone: (617)714-8291

Reset Password

We can help you reset your password and enable you to log in.

You can use a guided step-by-step method, or if you have obtained a Password Reset Code from Customer Service you can use that now.

1. Step-By-Step Online
2. Using a Password Reset Code